



important information

bugaboo®





*I've always had a thing for wheels. Wheels get you from A to B with this weightless, gliding sensation that just makes you feel free. That feeling of freedom - the sheer effortlessness of it - gives you energy, makes you happy, and empowers you to really go places.*

— Max Barenbrug, Bugaboo Co-founder and Chief Design Officer



## CLEANING & MAINTENANCE TIPS

	machine wash	do not wash	clean with damp cloth
bassinet fabric	●		
seat fabric	●		
sun canopy	●		
mattress cover	●		
aerated inlay	●		
mattress foam		●	●
underseat basket		●	●
grips*		●	●
rain cover*		●	●

\* where provided

**IMPORTANT:** Always check the fabric label before washing.

**When washing, don't forget:**

- maximum temperature 30°C/85°F (cold wash)
- do not use bleach or aggressive detergents
- do not tumble dry
- do not iron
- do not dry clean
- always wash separately

Routinely inspect and maintain your stroller.

**Chassis:** Clean the chassis with a soft towel and lukewarm water and wipe off any remaining water with a dry cloth. Use a soft brush to clean sand and dirt from the mechanisms and sliding tubes of the chassis. Take care to brush away from any sliding joints.

**Wheels:** Use a brush and water to clean dirt on the wheels. Periodically, remove the wheels from the chassis and brush off any dirt or sand in the inside axle of the wheel.

After washing: Always re-assemble the (dry) parts back into original state as instructed in the user guide.

**After washing:** Always re-assemble the (dry) parts back into original state as instructed in the user guide.

**Wet conditions:** Store your Bugaboo stroller and its accessories in a dry place and leave them to dry unfolded to prevent mold.

- Your Bugaboo stroller is not resistant to salt water.
- Avoid contact between adhesive straps and the fabrics of your stroller. This may damage the fabrics.
- On floors such as synthetic laminates, parquet, linoleum and carpet (organic surface floors), rubber black tires may leave permanent marks. Should you have a floor as mentioned above we recommend to be careful with indoor usage.



## MANUFACTURER'S WARRANTY

(for Australia and New Zealand only)

As the manufacturer, Bugaboo International BV, which has its principal place of business in Amsterdam ("Bugaboo"), supplies the Bugaboo stroller ("product") under warranty, subject to the following conditions:

1. Bugaboo's warranty period is 24 months, from the date of purchase as indicated on the sales receipt. The remaining warranty period for the original product will apply for a replacement part or product or a repaired product.
2. Bugaboo's warranty applies only in the region (USA and Canada or Europe or Russia or Australia and New Zealand or Asia) in which the product was purchased. Bugaboo warrants that the product will be in compliance only with the statutory provisions and/or government regulations that apply in the region in which the product was sold. Bugaboo reserves the right to apply a different warranty for other regions.
3. Bugaboo's warranty provides a right to repair unless Bugaboo is of the opinion that replacement or return of the product is necessary. Bugaboo will bear the expense and risk of transport from and to the retailer ("the retailer") where you purchased the product, if the repair is covered by manufacturer's warranty.
4. To claim under Bugaboo's warranty you must provide Bugaboo with the following:
  - a copy of the dated purchase receipt,
  - a clear description of the complaint and
  - the defective product and/or photographs of the defective part or product.
5. Bugaboo's warranty is not transferable and may therefore only be invoked by the first owner.
6. Bugaboo's warranty does not affect any statutory rights you may have, for example the right to hold the retailer accountable for defects.

### WHAT IS COVERED BY THE BUGABOO'S WARRANTY?

Bugaboo's warranty applies in respect of the product and covers the following:

- all manufacturing defects in the chassis, frame and the wheels;
- all manufacturing defects in the adapters (frame and car seat adapters);
- zippers;
- all parts of the harness of the product;
- seams in the covering;
- self-adhesive straps.

## **BUGABOO'S WARRANTY WILL BE VOID IN THE FOLLOWING CIRCUMSTANCES:**

- If you have made or arranged for modifications or repairs to be made without first having received written permission from Bugaboo or the retailer.
- Defects resulting from neglect or an accident and/or from any use or maintenance other than that indicated in the user guide.
- If the serial number has been damaged or removed.
- Damage to the product caused by normal wear and tear.
- Incorrect mounting or installation of third-party parts that are incompatible with the product.
- Inadvertent or unintentional damage, abnormal use or insufficient care.
- Improper storage / product care.
- Damage to push bars or upholstery due to normal daily use of the product.
- Holes or tears in the tires.
- Damage due to improper use or due to failure to follow user guide.
- Damage due to repairs carried out by unauthorized persons or due to improper disassembly of the product.
- Transport damage (during air transport or other modes of transport): carefully inspect your product after it was shipped by the airline (or other carrier) and in case of any damage immediately file a claim with the carrier.
- Customer dissatisfaction with the product in terms of fit, weight, functionality, colour or design.

## **IMPORTANT**

The manufacturer's warranty period for this product is 24 months from the purchase date indicated on the sales receipt. Save the sales receipt in a safe place and make a copy of it. If you submit a claim under this manufacturer's warranty you must first contact your retailer. If your retailer is unable to repair the defect or if you have purchased the product directly from Bugaboo, you can contact Bugaboo by sending an e-mail to [service.au@bugaboo.com](mailto:service.au@bugaboo.com) or dial 02 9091 0322 or by mail to Bugaboo Australia Pty Limited, Service Department Suite 2, Level 2 156 Edgecliff Road Woollahra NSW 2025 Australia. For complaints that arise outside the manufacturer's warranty period you must also contact your retailer or you can contact one of our service centers. You can find an up-to-date list of service centers at [www.bugaboo.com/store-locator](http://www.bugaboo.com/store-locator) (select 'service center' in the selection menu).

Bugaboo reserves the right to amend these manufacturer's warranty provisions. You can find the most up-to-date manufacturer's warranty provisions on our website: [www.bugaboo.com/warranty](http://www.bugaboo.com/warranty).

## **REPLACEABLE PARTS**

We pride ourselves on creating products based on high quality and standards. That's why only genuine Bugaboo parts or parts which have been approved by Bugaboo should ever be used in conjunction with the Bugaboo stroller. If you need to replace a part of your Bugaboo stroller, you can contact your retailer. Visit [www.bugaboo.com/store-locator](http://www.bugaboo.com/store-locator) for an extensive list of retailers near you. Or purchase available parts directly via [www.bugaboo.com/strollers/parts](http://www.bugaboo.com/strollers/parts).

## **FOR AUSTRALIA ONLY**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. You should ask the retailer about these.



## REGISTER YOUR PRODUCT

Keep informed about safety announcements or product upgrades specific to your Bugaboo product by registering your product via [www.bugaboo.com/my-account](http://www.bugaboo.com/my-account).

We offer extra warranty if you register your product within 3 months of purchase. You can easily register on our website. Check [www.bugaboo.com/extra-warranty](http://www.bugaboo.com/extra-warranty) for more info. Registration also speeds up the process when you get in touch with our service team. Please note: you still need your proof of purchase for warranty claims.





# WARNINGS AND USEFUL SAFETY INFORMATION

**IMPORTANT — READ THESE INSTRUCTIONS CAREFULLY BEFORE USE AND KEEP FOR FUTURE REFERENCE.**

To avoid dangerous situations please take a few minutes to read the information below.

## RECOMMENDED WEIGHTS/LOADS AND AGE (PER USER MODE)

	<b>Stroller</b>	<b>Bassinet on/ off Chassis</b>	<b>Seat on Chassis</b>
<b>Bugaboo Cameleon<sup>3</sup></b>	0 to 48 months Up to 17 kg	Up to 9 kg/ 20 lbs or 6 months	6 to 48 months
<b>Bugaboo Bee<sup>5</sup></b>	0 to 48 months 22 kg	Bassinet only: up to 9 kg/ 20 lbs or 6 months	0 to 48 months
<b>Bugaboo Donkey<sup>3</sup></b>	0 to 48 months Up to 23 kg	Up to 9 kg/ 20 lbs or 6 months	6 to 48 months
<b>Bugaboo Fox<sup>2</sup></b>	0 to 48 months Up to 23 kg	Up to 9 kg/ 20 lbs or 6 months	6 to 48 months
<b>Bugaboo Ant</b>	0 to 48 months Up to 22 kg	-	0 to 48 months
<b>Bugaboo Lynx</b>	0 to 48 months** Up to 23 kg	Up to 9 kg or 6 months**	6 to 48 months

\* The specified age or weight, whichever comes first.

\*\* Suitable as of birth (0 years) when used with car seat or with additional Bugaboo newborn accessory.



<b>Seat used off Chassis as Reclined Cradle</b>	<b>Underseat basket</b>	<b>Side luggage basket</b>	<b>Maximum allowed children</b>
Up to 9 kg/ 20 lbs	Up to 4 kg/ 8.8 lbs	-	1
-	Up to 4 kg/ 8.8 lbs	-	1
Up to 9 kg/ 20 lbs	Up to 10 kg 22 lbs / 35 l.	Up to 10 kg/ 22 lbs	1 in mono configuration 2 in duo/twin configuration
Up to 9 kg/ 20 lbs	Up to 10 kg 22 lbs/ 35 l.	-	1
-	3 kg/ 6.6 lbs* (* 5 kg/ 11 lbs rear compartment of underseat basket.)	-	1
Up to 9 kg	Up to 10 kg 35 l.	-	1

## **WARNINGS**

**TO AVOID INJURY OR DEATH ALWAYS APPLY THE BRAKES WHENEVER THE PRAM/STROLLER IS STATIONARY.**

- **DO NOT LEAVE CHILDREN UNATTENDED.**
- **SECURE THE CHILD IN THE HARNESS AT ALL TIMES.**
- **DO NOT CARRY EXTRA CHILDREN OR BAGS ON THIS PRAM/STROLLER.**
- **MAKE SURE CHILDREN ARE CLEAR OF ANY MOVING PARTS IF YOU ADJUST THE PRAM/STROLLER.**

## **CHILDREN NEAR YOUR STROLLER**

1. Do not let your child play with this product.
2. To avoid injury ensure that the child is kept away when (un)folding and when making adjustments to this product.
3. Do not let other children play unattended near the bassinet.
4. Keep children and appendages away from the adapter interface when attaching the car seat.

## **BEFORE USE**

5. The carry handle and the bottom of the bassinet should be inspected regularly for signs of damage and wear.
6. Check that the bassinet or seat unit or car seat attachment devices are correctly engaged before use.
7. Ensure that all the locking devices are engaged before use and always apply the brake when loading or unloading your child.
8. Before carrying or lifting the bassinet make sure that the carry handle is in correct position of use.
9. Before each use ensure that the harness is working properly and the handlebar is locked.
10. **FALL HAZARD** - Always check that the bassinet is securely locked on the base/stand by pulling upwards on the bassinet bed.
11. Brakes must always be applied when the pram/stroller is not moving.

## **USAGE RESTRICTIONS**

### **Product in general**

12. The Bugaboo Cameleon<sup>3</sup> is suitable for children from 0 to 48 months (17 kg / 37.5 lbs).
  - Maximum weight for the under seat basket is 4 kg (8.8 lbs).
13. The Bugaboo Bee<sup>5</sup> is suitable for children from 0 to 36 months.
  - The Bugaboo Bee<sup>5</sup> seat unit is suitable for children from 0 to 36 months. Use the most reclined position of the seat for new born babies.
  - Maximum allowed weight for the child in the seat when installed facing parents is 15 kg.
  - Maximum allowed weight for the child in the seat when installed facing world is 22 kg.

- Maximum weight for the under seat basket is 4 kg (8.8 lbs).
14. The Bugaboo Donkey<sup>3</sup> is suitable for children from 0 to 48 months (23 kg / 50 lbs).
    - Maximum weight for the underseat bag is 10 kg (22 lbs) / 35 l.
    - Maximum weight for the side luggage basket is 10 kg (22 lbs).
  15. The Bugaboo Donkey<sup>3</sup> is suitable for children up to a height of 102 cm (40 in).
  16. The Bugaboo Fox<sup>2</sup> is suitable for children from 0 to 48 months (22 kg / 48.5 lbs).
    - Maximum weight for the underseat bag is 10 kg / 35 l.
    - Stability hazard: Lock the front swivel wheels when children heavier than 15 kg are seated in seat unit facing parents.
  17. The Bugaboo Fox<sup>2</sup> is suitable for children up to a height of 102 cm (40 in).
  18. The Bugaboo Ant is suitable for children from 0 to 48 months.
    - The Bugaboo Ant seat unit is suitable for children from 0 to 48 months. Use the most reclined position of the seat for new born babies.
    - Maximum allowed weight for the child in the seat 22 kg .
    - Maximum weight for the under seat basket is 3 kg.
    - Maximum weight for the rear compartment of underseat basket is 5 kg.
    - After unfolding, always ensure the stroller is locked before use.
    - Do not use any other hardware accessories when using the the stroller in combination with the Comfort Wheeled Board. Risk of stroller tipping over.
    - Side panels must be attached correctly before use.
    - **WARNING: ENTRAPMENT HAZARD** - Never use the stroller with the top handlebar folded.
    - Always use the leg rest with the cushion.
    - **WARNING: FALL HAZARD** - Do not use the Bugaboo Ant in the two-wheel position. This is not an intended use position.
    - Only use recommended backrest use positions. Lowest backrest position is not recommended for use on this stroller.
    - **FALL HAZARD** - Prevent children from sitting on the backrest. Seating area is designated by the safety harness.
    - **FALL HAZARD** - Always use the sun canopy and have the side barriers attached on the seat frame when a child from 0-6 months is in the stroller.
  19. The Bugaboo Lynx is suitable for children from 6 months to 48 months (23 kg).
    - Maximum weight for the underseat bag is 10 kg / 35 l.
  20. The Bugaboo Lynx is suitable for children up to a height of 102 cm (40 in).
  21. Use only manufacturer recommended weights in the under seat basket otherwise the stroller may become unstable.

22. Unstable hazardous conditions may exist if any of the recommended load by Bugaboo is exceeded and if package carrying accessories are added onto the product.
23. Take your child out of the Bugaboo stroller when going up or down stairs and around steep or unstable conditions. Also, take extra care when going up or down a curb or other uneven surfaces. Do not take your stroller on the escalator.
24. The Bugaboo Cameleon<sup>3</sup>, the Bugaboo Bee<sup>5</sup>, the Bugaboo Fox<sup>2</sup>, the Bugaboo Ant and Bugaboo Lynx are designed for one child only. An additional child may ride along on the optional Bugaboo wheeled board, according to the usage instructions.
25. The Bugaboo Donkey<sup>3</sup> is designed to carry up to two children in the duo position and a third child on the wheeled board, according to the usage instructions.
26. Do not allow children heavier than 20 kg (44 lbs) to stand on the Bugaboo wheeled board.
27. Ensure that the comfort wheeled board is correctly engaged before use.
28. Never pick up the Bugaboo stroller and chassis by the carry handle while your child is lying or sitting in the bassinet or seat.
29. FALL HAZARD - Do not carry child in side luggage basket. Use bassinet or seat only.
30. The Bugaboo Cameleon<sup>3</sup> frame (no. 230203 or 230203ZW01) should only be used with the Bugaboo Cameleon<sup>3</sup> chassis (no. 234300 or 234320). Do not use Bugaboo Cameleon<sup>3</sup> parts or components with any non-approved stroller or any other Bugaboo product.
31. The Bugaboo Bee<sup>5</sup> seat unit (no. 540250) and Bugaboo Bee<sup>5</sup> bassinet base (no. 500129BB01) should only be used with the Bugaboo Bee<sup>5</sup> chassis (no. 540210AL01 or 540210ZW01). Do not use Bugaboo Bee<sup>5</sup> parts or components with any non-approved pushchair, other device or any other Bugaboo product.
32. The Bugaboo Donkey<sup>3</sup> frame (no.181203 or 181202ZW02) should only be used with the Bugaboo Donkey<sup>3</sup> chassis (no. 184253AL02 or 184253ZW02). Do not use Bugaboo Donkey<sup>3</sup> parts or components with any non-approved stroller or any other Bugaboo product.
33. The Bugaboo Fox<sup>2</sup> frame (no. 230587 or 230589) should only be used with the Bugaboo Fox<sup>2</sup> chassis (no. 234331 or 234341). Do not use Bugaboo Fox<sup>2</sup> parts or components with any non-approved stroller or any other Bugaboo product.
34. The Bugaboo Ant seat hardware (no. 910250) should only be used with the Bugaboo Ant chassis (no. 914130 or 914140). Do not use Bugaboo Ant parts or components with any non-approved stroller or any other Bugaboo product.
35. The Bugaboo Lynx frame (no. 230852AL01 or no.230852ZW01) should only be used with the Bugaboo Lynx chassis (no. 234810 or no. 234815). Do not use Bugaboo Lynx parts or components with

- any non-approved stroller or any other Bugaboo product.
36. Only use authentic Bugaboo replacement parts and Bugaboo accessories or products approved by Bugaboo for use with the Bugaboo stroller. It is unsafe to use products that are not approved by Bugaboo.
  37. Strings can cause strangulation! Do not place items with a string around a child's neck, such as hood strings or pacifier cords. Do not suspend strings over a bassinet or cradle or attach strings to toys.
  38. There is potential for fingers or parts of the body to be injured when the vehicle is being folded or unfolded, and due care should be exercised.
  39. Do not use the Bugaboo Stroller or any of its components near open flames or other sources of heat. Avoid exposing the Bugaboo Stroller to extreme temperatures.
  40. The Bugaboo Stroller is not resistant to salt water.
  41. It is possible that on floors such as synthetic laminates, parquet, linoleum and carpet (organic surface floors), rubber black tires may leave permanent marks. Should you have a floor as mentioned above we recommend to be careful with indoor usage.
  42. This product is not suitable for running or skating.
  43. **WARNING:** Use the wrist loop strap to stop the pram/stroller rolling away.
  44. Ensure vehicle is correctly folded and latch engaged when lifting or carrying the vehicle.
  45. The vehicle is designed for use on flat or gently sloping surfaces. It may be unstable on higher sloping and uneven surfaces; users should be made aware of the possibility of the vehicle tipping over.

#### **BASSINET SPECIFIC \***

46. Maximum weight for the child in the bassinet is 9 kg (20 lbs).
47. This product is only suitable for a child who cannot sit up unaided.
48. **FALL HAZARD** -To help prevent falls, do not use this product when the infant begins to push up on hands and knees or has reached 9 kg (20 lbs), whichever comes first.
49. Do not use the bassinet or a car seat in the two wheel position.
50. **SUFFOCATION HAZARD** Infants have suffocated:
  - In gaps between extra padding and the side of the bassinet/cradle, and
  - On soft bedding. Use **ONLY** the mattress, including sheet cover and aerated inlay, provided by Bugaboo for the Bugaboo stroller.
  - **NEVER** add a pillow, comforter, or another mattress for padding.

\*This user mode is not applicable to the Bugaboo Ant as it doesn't have a bassinet/carrycot.

## **SEAT SPECIFIC**

51. The seat is not suitable for children under 6 months\*.
52. **FALL HAZARD** - Avoid serious injury from falling or sliding out. Always use the complete five point restraint system.
53. Never let your child stand up in the seat. Be careful because your child may stand up even when the seatbelt is fastened.
54. Always use the wrist strap when in two wheel position\*\*.
55. **WARNING:** Do not use the seat facing world in the 2-wheel position. It is not an intended use position\*\*.
56. Never leave the harness buckled when not fitted to a child in the pram/stroller because the harness can form loops which may pose a strangulation.

\*Not applicable to the Bugaboo Bee<sup>5</sup> and Bugaboo Ant, as Bugaboo Ant and Bugaboo Bee<sup>5</sup> are suitable for children from 0 to 36 months.

\*\* Not applicable to the Bugaboo Bee<sup>5</sup> or Bugaboo Ant as they cannot be used in a two-wheel position.

## **USING BASSINET OR SEAT OFF THE CHASSIS\***

57. Maximum weight for the child in the seat when used independently of the chassis is 9 kg.
58. Do not use the bassinet or seat off the chassis once your child can sit unaided\*\*.
59. The seat does not replace a cot or bed. The seat is not intended for prolonged periods of sleeping. Should your child need to sleep then place it in a suitable cot or bed.
60. **FALL HAZARD** - Child's activity can move carrier. **NEVER** place carrier on counter tops, tables, or any other elevated surface.
61. **SUFFOCATION HAZARD** - Infant carrier can roll over on soft surfaces and suffocate child. **NEVER** place carrier on beds, sofas, or other soft surfaces. Only use on a firm, horizontal level and dry surface.
62. **NEVER** use this carrier as a means to transport an infant in a motor vehicle.

\* Seat off the chassis user mode is not applicable to the Bugaboo Bee<sup>5</sup> or Bugaboo Ant.

\*\* This user mode is not applicable to the Bugaboo Ant as it doesn't have a bassinet/carrycot.

## **RAIN COVER**

63. **SUFFOCATION HAZARD** - Do not use the sun canopy in the extended position in combination with the rain cover.
64. During use ensure that the rain cover does not come into contact with the child's face.
65. Monitor your child frequently, when using the rain cover.
66. Do not use the rain cover for prolonged periods of time.
67. Do not use the rain cover outside when it is not raining and do not

leave your child under the rain cover with sunny weather, due to risk of overheating.

68. Do not use the rain cover inside.

69. Do not use the rain cover with hard wind (wind force 8 and above).

70. In stormy weather use the sun canopy under the rain cover on the second position.

71. Do not use on any other product than recommended by the manufacturer.

## **DAMAGE**

72. **WARNING:** Do not use the Bugaboo stroller if any part is broken, torn or missing. You should ensure that any damaged or worn parts are repaired immediately.





## CUSTOMER SERVICE

If you have a question you might be able to find the answer on our website [www.bugaboo.com](http://www.bugaboo.com). If you need to contact our international service team, we are always happy to hear from you! We are available to answer any questions, concerns, or comments you may have regarding our products and services. Don't hesitate to contact us. Your feedback helps us to further improve our products and services.

Choose your preferred contact method:

### Phone

+61-290910322

### Contact form via [bugaboo.com](http://bugaboo.com)

[www.bugaboo.com/support](http://www.bugaboo.com/support)

### Email

[service.au@bugaboo.com](mailto:service.au@bugaboo.com)

### Twitter

@Bugaboo



## SHARE YOUR INSIGHTS

At Bugaboo, our products and their users are at the core of what we do, which is why we are continuously updating and improving our products. We are always collecting feedback and user experiences via our research program. We highly appreciate your contributions - if you are interested in participating you can let us know via the profile settings in your online account at [www.bugaboo.com](http://www.bugaboo.com).



## SHARE YOUR JOURNEY WITH US

We love seeing families enjoying life on the move with our strollers. From the first stroll to the first big adventure, we are constantly inspired by Bugaboo owners' photographs and stories. Please stay in touch and don't forget to share your journey with us on social.



@bugaboo #bugaboo







**bugaboo europe**

bugaboo international bv  
paasheuvelweg 9 a-b  
1105 be amsterdam zuidoost  
the netherlands

**bugaboo australia**

bugaboo australia Pty Limited  
service department suite 2 level 2  
156 edgecliff road woollahra, nsw 2025  
australia

The information contained herein is subject to change without notice. Bugaboo International BV shall not be liable for technical errors or omissions contained herein. The purchased product may differ from the product as described in this user guide. Our most recent user guides can be requested at our service departments or at [www.bugaboo.com](http://www.bugaboo.com).

© 2020 Bugaboo International BV. BUGABOO, BUGABOO FOX, BUGABOO CAMELEON, BUGABOO BEE, BUGABOO DONKEY, BUGABOO BUFFALO, RUNNER, BUGABOO BOXER, BUGABOO ANT and the Bugaboo logos are registered trademarks. The Bugaboo® strollers are patented and design protected